

IMPORTANT BREXIT NOTICE N° 1 – DO NOT IGNORE New Rules when ordering goods

TO WHOM IT MAY CONCERN

As a valued client, we must inform you of changes that will affect future orders you place with Cetetherm. Following the UK leaving the EU, from 1st January 2021 all quotations and orders will be Ex-Works and will exclude VAT.

At the time of writing this letter we and the transport companies we work with are unable to provide the custom clearance charges that will be imposed. The only information we have at this time is that there will be additional costs imposed from customs for the export and import of goods. Therefore, “Cetetherm” as the exporter and you “The Client” as the importer will be subject to these extra charges.

If you already import additional goods from outside the UK, then these changes will affect all the goods you import and you will be considered as an importer and we will be an exporter. For international transactions all companies, no matter what size, will require an EORI number (Economic Operator Registration and Identification). The EORI number must be obtained by you and cannot be provided for you by Cetetherm. For details please visit this site: <https://www.gov.uk/eori>

We will pass on any additional information we receive. However, we strongly recommend in preparation for these changes that you regularly visit the following site for the most up to date information www.gov.uk/transition

Cetetherm will endeavour to maintain the level of service you and your clients expect, and we will ensure we make every effort to minimise the effect of these changes. Please be aware that delays at ports are expected, possibly affecting expected delivery dates and this is totally out of our control and an event we cannot be held responsible for.

Alternatively, you “The Client” may wish to make your own arrangements to collect goods from our manufacturing hubs throughout Europe, please contact Cetetherm to discuss.

Alan Unwin
Sales Manager UK & Ireland